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Mr. Andrew T. Bloom
ESCO
Energy Services Company
3 Elm Street
Stockbridge, MA 01262

Dear Andrew:

I just wanted to thank you and your staff for the recent lighting retrofit done at our facility. All work was performed in a very professional manner and was accomplished with little or no disruption to our operation. I also appreciate the fact that when a couple of areas didn't achieve the results that we had initially anticipated, your people were quick to offer a solution and make the changes necessary to achieve the desired light levels.

Again, thank you for a job well done. We look forward to the energy conservation and financial benefits which will be achieved as a result of doing this project.

Sincerely,
TURBINE CONTROLS, INC.

A handwritten signature in black ink, appearing to read 'Bob Osborne', with a long horizontal flourish extending to the right.

Robert M. Osborne
Vice President of Finance