

**RR DONNELLEY**

Forms, Labels & Office Products  
1903 FM 389  
Brenham, TX 77833

John Shulda  
Esco Energy Services  
309 Pittsfield Road  
Lenox, Ma 01240

John:

Thank You, for the professional and timely installation which your crew recently completed in our Brenham, Texas facility.

Your installation crew was courteous and easy to work with. Because of their flexibility in working around our schedules we did not lose any production time nor did we experience any machine down time during the installation.

Again Thank You for a JOB WELL DONE.

Berrie Etzel  
VP Operations